



Want to be part of the COVID-19 solution?

We need your help.

Just answer our call.

If you have tested positive for COVID-19, please consider answering a call or email from a COVID-19 contact tracing volunteer. This is part of a new statewide program called ContaCT. If you choose to participate, you may get a call/text from 855-670-0299 or an email from SVC-Covid19@ct.gov.

What is Contact Tracing?

Contact tracing is a tool used by public health departments to isolate positive cases and identify their close contacts to help stop further spread of COVID-19. ContaCT is Connecticut's statewide voluntary and confident software system used for contact tracing.

Through Contact Tracing:

- Close contacts may be advised of potential exposure to COVID-19, how to watch for symptoms, and when to seek treatment
- Positive cases and close contacts may be given instruction on self-isolation
- You can help break the chain of infection and minimize community transmission

What We Ask For:

- Confirm address and date of birth
- Occupational and household information
- Names and contact information of close contacts
- Health questions including symptoms and pre-existing conditions

We Will Not EVER Ask For:

- Social Security Number
- Credit Card information
- Legal or immigration status

Your information is confidential. We will never identify positive cases to their close contacts.

Your participation in contact tracing can help to reduce the number of COVID-19 cases in our community and may save lives.

For free COVID-19 assistance, call 211.

